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SEWER MAIN CLEANING / SERVICE CONNECTIONS / SEWER LINE REPLACEMENT

Sewer lines, due to growth of roots, can be a problem both for the home owner and the Town. In order to assist both the homeowner and the Town, the following policy shall be applied:

1. MAINTENANCE OF SEWER MAINS:

A. <u>Standard Sewer Mains</u>:

- i) all standard sewer mains shall be maintained by flushing with the Town's sewer flusher, at twelve month intervals;
- ii) random camera inspections shall be conducted, based on a rotating schedule, both before and after the flushing process.

B. Potential Problem Sewer Mains:

- i) any sewer main that is determined by the administration or public works staff, to be have the potential of becoming blocked more frequently than the standard sewer main, shall, with the approval of Council, be deemed to be a "potential problem sewer main";
- ii) these sewer mains shall be maintained by flushing with the Town's sewer flusher, at six month intervals;
- iii) camera inspections shall be conducted, both before and after each flushing process;
- iv) should the initial camera inspection indicate that the sewer main is clean, then the main in question, will not be flushed at that time;
- v) should successive camera inspections show that the sewer main is clean, then the main in question, shall, with approval of Council, no longer be deemed a "potential problem sewer main".

C. Record Keeping:

i) records will be kept listing the time and date of each maintenance flushing, along with any appropriate comments about the condition of the sewer main, both before and after the flushing.

2. MAINTENANCE OF SEWER SERVICE LINES:

A. On Private Property:

the landowner shall be responsible for clearing any blockages, including tree roots, in the sewer service line on his/her property.

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B. On Town Property:

the landowner and the Town shall be jointly responsible for clearing any blockages, including tree roots, in the sewer service line between the sewer main and the property line, based on the following conditions;

- i) when a blockage occurs in the sewer service line, the landowner or occupant, shall contact the Town and inform them of the blockage. Failure to notify the Town before hiring a third party, may negate the Town's financial obligation in that particular situation;
- ii) with the Town's approval, the landowner or occupant, shall be directed to contact a plumber to clear the line. In most cases this will involve clearing the sewer service line with the use of a "sewer auger";
- iii) in the event that the plumber cannot clear the sewer service line, using a roto rooter or other device, the Town shall attempt to clear the line with their sewer flusher;
- iv) any work noted above in section 2 B iii) and iv), which received prior approval from the Town, shall be cost shared on a 50/50 basis between the landowner and the Town, and shall be based on the local plumber's current service call rate for "sewer augering" and the rate as set from time to time for the Town's "sewer flushing service".

3. REPLACEMENT OF SEWER SERVICE LINES:

A. On Private Property:

In the event that a property owner wishes to replace the sewer service line on his/her property, the landowner shall be responsible for all related costs.

B. On Town Property:

In the event that the property owner decides to replace the sewer service line on his/her property, then the Town shall take one of the following actions:

- i) replace the sewer service line from the sewer main to the property line, at the Town's cost; or
- ii) place the sewer service line in question on a "sewer service line maintenance program". This program will involve a camera inspection of the line in question at twelve month intervals, and if required, the sewer service line will be flushed at each twelve month interval. All of these costs will be born by the Town.

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